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Homepage

[Hero video with SUPER:

Intelligent, cost-efficient fleet optimization]

The first and only web-based fleet management solution to locate, monitor, and control your fleet in real-time.

Benefits gallery

Benefits

Driver behaviour & fleet safety

- Employ real-time video and audio to perfect driving habits
- Intervene immediately when necessary
- Improve fleet-wide safety by up to 95%

Cost reduction & fuel economy

- Receive nationwide second-by-second GPS updates
- Enjoy unlimited vehicle data streaming
- Base strategic decisions on comprehensive statistics

Sustainability

- Decrease fuel use through better driver behaviour
- Decrease fuel use through better vehicle health
- Decrease fuel use through better routing

Fleet tracking & performance

- Improve driving styles to minimize maintenance costs
- Maintain vehicle health and prevent accidents
- Minimize fuel expenses through optimal routing

Customer satisfaction

- Inspire complete confidence through superior tracking
- Ensure that drivers always follow company policy
- Identify opportunities for service improvements

Fleet Risk Management

- Improve security and safety through real-time supervision
- Assist drivers immediately and control vehicles remotely
- Optimize emergency response through situational awareness

[Partner logos]

Our Proprietary EyeRide Web App

[EyeRide web app features graphics]

[Case studies promo banner]

eyerideonline.com/about

About page

Meet the team behind the ultimate reality check

Trust EyeRide to tell the truth, the whole truth and nothing but the truth.

[Visual: hand holding smartphone projecting holographic world overview]

Get a grasp on total awareness

EyeRide literally shows your business in a way you've never seen it before: every little detail that makes up the whole. Covering all aspects of your operations with the most frequent GPS updates and continuously streaming live video, audio and vehicle sensor data, EyeRide enable you to always make informed choices – whether it's to take immediate action or make strategies for the future.

We are the world leader in military-grade mobile real-time remote supervision, control and communications systems. Our product range is built around web-based access to versatile EyeRide vehicle units, into which you can plug up to 8 cameras and a number of other hardware to suit your particular needs, with features including the only per-second GPS updates, high-resolution mobile video streaming and automatic driver prompts available on the civilian market.

Nearly 80% of all revenue is invested back into research and development, so a number of upgrades and entirely new products are always in the pipeline, ensuring that our clients can

benefit from the very latest technology. Because once you have realized the edge you get by being fully informed at all times, you won't even want to imagine going back to making educated guesses.

Nothing beats knowing for sure.

[Visual: open office plan]

Focus on your points of view

Built to the uncompromising standards of the Israeli security industry, EyeRide is today headquartered in Hallandale Beach, Florida, and our client base includes all branches of the US military, Department of Defense and Coast Guard as well as numerous state and local police agencies across the country, heavy industry and transport and security companies. Development teams are located in the US, Poland and Israel, and we have licensed contractors installing EyeRide products right around the world. Of course, we could go on to tell you about our technological knowledge, our cutting-edge engineering and our rigorous quality control. But in a sense, perhaps that would send you the wrong message?

As a matter of fact, our greatest interest is your reality.

eyerideonline.com/solutions

Product page: solutions

[Visual: smiling truck driver by steering wheel]

Master the wheel of fortune

When every driver knows exactly what they're doing and why, things quickly take a turn for the better. Discover how EyeRide perfects planning and execution without ever getting in the way of day-to-day operations.

Benefits tab

[Visual: aerial of truck travelling on road]

See the big picture. And the small.

View the exact location of the entire fleet nationwide – and check any status, video or audio from any individual vehicle. All in real time.

Read more about fleet-wide tracking

[Visual: driver's view of busy traffic]

Install a seventh sense of safety

Make your drivers aware of their habits and reduce the incidence of accidents and liability costs. Improve fleet-wide safety by 95%.

Read more about driver behaviour and fleet safety

[Visual: beach road disappearing into distance]

Drive down the cost

Every turn in the road counts. Every shift of gears. Every instance of braking. Optimize the driving style and save on fuel and maintenance.

Read more about reduced maintenance and fuel costs

[Visual: green forest canopy]

Find a world-changing equation

Better drivers = healthier vehicles = fuel savings = save the environment. Add optimized service routes, and you can really tell that EyeRide's bottom line is green.

Read more about sustainability

[Visual: security truck]

Never let your guard down

Stand by your security and road transport drivers with EyeRide's real-time video and audio connection, automatic alerts, remote control and admissible evidence.

Read more about risk management

[Visual: smiling executive]

Watch your vision become reality

See and hear your company policies being put into practice, and correct behavior immediately via two-way audio communication. Your customers will thank you for it.

Read more about customer satisfaction

MORE

Industries tab

[Visual: driver leaning on open vehicle door]

Select the all-in-one that is the one for all

Offering a simple, all-in-one solution, EyeRide is easily configured to optimize management of any size fleet in any industry – be it public, private or governmental. Discover how EyeRide could change your particular world.

[Visual: subway train in motion]

Perfect the three drivers of public transport

Efficiency, comfort and safety are the three core policy drivers of all public transport. Find out how EyeRide optimizes each to give you total control of the masses.

[Visual: tow truck]

Get more pull with your towing clients

EyeRide lets you be the fly on the wall; you can see whether a sensitive situation is arising in real time and immediately step in to ensure a tactful approach.

[Visual: taxi with motion blur]

Help during the act rather than after the fact

Traditional GPS and video solutions do little but provide admissible evidence; EyeRide's real-time feeds enable you to immediately locate and assist in the moment.

[Visual: happy customer receiving goods]

Deliver complete customer satisfaction

Employ EyeRide to minimize delivery times and ensure driver policy adherence – and trust the video archive for transparent handling of liability claims.

[Visual: hazardous goods transport truck]

Find the formula for hazardous material

EyeRide seamlessly trains, supports and prompts your drivers to minimize the risk of accidents, and immediately briefs you with a wealth of information on any incident.

[Visual: emergency vehicle]

Prepare for the unexpected

Always dispatch the right emergency unit and stream a wealth of information to prepare the next step in the response chain. Seconds can make all the difference.

Visual: security transport]

Opt for a solution with no holdups

Constantly streaming real-time video and audio over secure 3G networks, EyeRide keeps you and your drivers on top of security with second-by-second GPS updates.

Features tab

Stay in the flow

EyeRide offers you unlimited amounts of data, period. Never worry about how much data you're using by streaming real time video, or how much data your passengers are using through WiFi. Stop counting the gigabytes and start reaping the benefits of using the EyeRide system to its fullest extent. We'll never send you to other service providers forcing you to pay additional fees. With our EyeNet network, we're proud to offer full internet connectivity in house.

Go from ballpark to pinpoint

With EyeRide, you enjoy the most frequent GPS updates on the market – down to every three seconds – so you won't just know roughly where your vehicles are. You'll know exactly where they are. Track the locations, driving directions and speeds throughout your entire fleet in real time on one easy-to-read interactive map. Feel confident knowing that all GPS data is stored remotely, enabling you to view any vehicle's history even when it's offline.

See every point of view

Watch live video from up to eight cameras, covering 360o around the vehicle including driver, passengers and cargo areas – or any other space you might need to supervise. Integrated IR enables you to keep monitoring right through the night, and with FLIR integration, you can pick up heat signatures for optimal pedestrian safety. You can view the real-time footage remotely from any computer or mobile device, and you can count on footage being recorded for future reference if the network should go down. The in-vehicle hard drives offer huge redundancy, storing up to three months' worth of video offline. And with selective showcasing, you can easily build an online display with video customized for your clients.

Draw your own world map

Create virtual perimeters and get notified as soon as a vehicle enters or exits the defined geographical area. Erecting this fence is quick and easy thanks to the interactive EyeRideGPS map, making it perfect for long-term routing decisions as well as those particularly important pickups or deliveries. Generating automated texts and emails, this feature complements the real-time video and location tracking, ensuring that you stay on top of it all even when you turn away from the monitors for a while.

Listen in and speak out

EyeRide provides you with a constant stream of real-time audio without your driver having to worry about any push-to-talk button. You can always hear what's going on, and you can address your driver immediately no matter where you are. What's more, audio is recorded on the in-vehicle hard drive around the clock, so regardless of network status, up to three months' worth of your driver's interactions are locally saved for future reference.

See the writing on the wall

With the EyeRide video wall, your fleet manager is optimally placed to predict what's next. Listing a range of data next to real-time audio and video from each vehicle, the interactive EyeRideGPS map gives you a complete overview of everything that's currently happening in the field: a formidable wealth of information. Routing vehicles on the fly becomes entirely intuitive; say goodbye to calling your drivers to find out where they are and say hello to making informed decisions at a moment's notice.

Develop new senses

Every EyeRide unit comes with built-in sensors for a wide range of inputs such as speed limit, idling, video connection loss and ignition. But there are also ports for an additional four sensors, and since EyeRide is compatible with a very wide range of hardware, you can get as creative as you need to be. Plug in a panic button, temperature controller or door contact sensor for instance. Whatever it is, EyeRide will transmit the data in real time and send you sensor notifications and alerts to your computer or mobile device.

Send a note to self

EyeRide helps ensure that you don't miss any particularly important event. You can easily set it up to have certain events trigger automatic SMS, email and pop-up-window notifications together with instant video and a very audible alarm that's sure to grab your attention when it's needed the most. Be it a driver exceeding a speed limit or the rising temperature of a sensitive shipment, EyeRide lets you know immediately. And with all data, including audio and video, being accessible remotely, you can always find out what lead up to the event.

Forget all hassles with memory

Stop crawling in and out of hot trucks to pull cables and swap SD cards or hard drives. With EyeRide's renowned real-time data streaming, you can conveniently view and record video wherever you have Internet access – including on your mobile device. And since the in-vehicle hard drive always keeps a record of all data from the past three months, you have huge redundancy to lean back on, should the network ever go down.

Micro-manage on the macro level

Covering your entire fleet, EyeRide doesn't wait for any special prompts to start; it's recording for as long as you want it to. Without interfering with the day-to-day operations, this system is your eyes and ears on the road. See or hear anything that you don't like? Step right in, talk to the driver and put a stop to it. You'll be amazed at how many issues are resolved when there is no question as to what actually happened. Successful management leads to less need for management.

Make gravity work for you

Sudden stops, mounting of curbs, hard swerving and strong vibrations come with telltale G-force peaks – all of which are picked up by EyeRide's integrated sensors. Configure the EyeRide to suit your particular conditions, and you will be notified automatically when certain thresholds are reached. It's the perfect way to keep unsafe driving to a minimum and decrease the vehicle wear and tear that results from bad habits.

Ride shotgun through time

With printable PDF reports on every move of every vehicle, you can go back in time to check any detail of your fleet's travels. Starts, stops, speeds and directions – it's all there. And since the information is safely backed up to a remote server, it will remain accessible to you forever.

Find the stars – and the black holes

Who is doing the most driving? Who could use a little encouragement to increase their efficiency? You'll find the answers in the printable PDF report on distances travelled per day. It's a great tool for team-building – and for ensuring that your best drivers serve where they make the greatest difference.

Beat the taxman by miles

Does your fleet do interstate travel? Thanks to EyeRide's convenient printable state mile reports, claiming tax returns through the International Fuel Tax Agreement (IFTA) has never been easier.

Stay in the legal lane

Federal law is about to make electronic logbooks mandatory. But you'll be well prepared. EyeRide's mobile e-log app not only provides a convenient review mode for hassle-free inspection by government officers with a wealth of information, it also keeps you ahead of the game by flagging which drivers and violations are most likely to cause problems. You can minimize the risk of fines, protect your CSA score and, of course, render a whole lot of paperwork unnecessary.

Have all operations well in hand

EyeRide's mobile GPS and video app literally gives you full control of the entire fleet, wherever you are. Check the locations of all vehicles on the clear overview map, view live video from any set of EyeRide cameras, review travel logs, generate any type of report and much more. With second-by-second GPS updates, EyeRide offers compact peace of mind. Defend your pole position

All EyeRide units receive automatic firmware and configuration updates over the air, and since EyeRide invests nearly 80% of all revenue back into research and product development, this means that you can count on retaining your competitive edge over time.

eyerideonline.com/products

Products page

Take in your entire reality

Versatile and fully scalable, the EyeRide product range offers a comprehensive solution to manage, monitor and control any size fleet in any field of operations.

[Product gallery and web shop here]

eyerideonline.com/customers

Case studies page

Write your own success story

From saving vital seconds in emergency response through preventing parking meter thefts to ensuring safe delivery of exquisite china cabinets, be inspired by the success stories of existing EyeRide clients.

[Links to separate case studies here]

AK Steel

The client

AK Steel is a world leader in the production of flat-rolled carbon and electrical and stainless steel products. Located across six states, the company's eight steel plants, two tube-manufacturing plants and two coke plants employ nearly 10,000 workers. Operations rely on a mixed fleet of some [number of trains] heavy trains for safe and timely transportation of raw and refined material as well as equipment and people.

The Challenge

Building on a heritage spanning over 100 years, AK Steel take great pride in prioritising employee safety. This is more than a business objective; it's an operational culture. And it shows in AK Steel's safety record, which outperforms the steel industry average by a wide margin. However, the implementation of cutting-edge technology has seen an increased rate of production, and with day-to-day operations including factory employees working in close proximity to moving trains, AK Steel wanted to do everything possible to ensure the safety of its personnel. All sides of the trains would have to be covered by video monitoring, and all captured footage would have to be saved in high resolution for convenient policy adherence assurance and liability reduction. This naturally also asked that the equipment would be able to withstand the punishing environment of the often extremely hot factories as well as the intense vibrations of train sets weighing up to X.

The solution

Having searched high and low for a system that could meet their strict hardware durability and video quality standards, AK Steel found the perfect fit in the military-grade EyeRide 800. They chose to marry it with a water- and vandal-proof camera setup: two RV218 cameras cover front and rear vehicle events, offering wide-angle views and extreme IR vision even in very dimly lit conditions; two rigid multi-purpose SV88 cameras provide long-range coverage of the sides of the trains. With no buffering of the real-time video feed, AK Steel are now able to immediately detect safety hazards and stop trains in their tracks at the push of a button.

The implementation

With employee safety being their top priority, AK Steel wanted the system up and running as soon as humanly possible. EyeRide's team of certified installers and instructors responded swiftly. The entire fleet of X trains was fitted with EyeRide equipment, and all relevant personnel trained, within X weeks.

The verdict

"We certainly had the capability to meet urgent client needs, such as when Toyota requires quick delivery of steel for a vehicle launch, but increased factory productivity easily brings increased safety risks", explains Lonnie Potter, supervisor of operations, "and building on our reputation as a standout employer of choice, we didn't want to compromise employee safety to meet client demand. Once we had realised the potential of live video, we found ourselves in a race to secure and install the ultimate solution ASAP. Luckily, the choice turned out to be quite simple in the end. EyeRide's military-grade system is on a par with the tough-as-nails equipment factory workers are used to dealing with, and the video functionality, archiving and unlimited data plans are just what we were looking for. We got EyeRide installed in next to no time, and we haven't looked back since. Or, rather, we HAVE been looking both back and forward and to the sides", adds Lonnie with a smile. "Thanks to EyeRide, our remote control operators can now supervise all angles of the trains. For busy factory floor workers and vehicle drivers, that can make for all the difference – in the most definitive sense of the expression."

MORE

Louisiana Motor Coach

The client

Family-owned and –operated Louisiana Motor Coach is the leading motor coach transportation company in the state of Louisiana. They have been in the business for over 25 years, building a solid reputation for providing safe, reliable service to a host of different clients. With a fleet of X large and medium-sized coaches as well as X mini buses, they cover everything from weddings, road tours and sporting events to convention, airport and cruise ship transfers, and anything in between.

The challenge

Louisiana Motor Coach build their business on the four pillars of safety, sustainability, technology and an inclusive, family-oriented attitude to clients. Considering the ever-worsening traffic and increased client demands on safety, punctuality and on-board-entertainment, they needed an all-in-one solution that would safeguard their market leadership for years to come. Drivers would have to be equipped to deal with any eventuality on short notice, and communications with head office would have to be seamless and immediate to optimize proactivity and shorten response times. Liability reduction was another priority, with securely gathered and stored admissible evidence being high on the wish list, and a top-of-the-line entertainment package was added for good measure.

The solution

Louisiana Motor Coach not only found their solution in EyeRide, but also sparked the development of an entirely new service. The EyeRide 800 system coupled to an eight-camera setup delivers comprehensive communications and supervisory capabilities right across their fleet: a super-wide-angle FD100 covers four traffic lanes ahead; and seven military-grade, tamper-proof infrared SV88 offer 360° views both in- and outside of other vehicle sections. Remote support staff can identify any incident immediately and notify drivers through the two-way, push-to- talk communications system. There’s no buffering of the real-time audio and video feeds, and all captured data is securely archived in high resolution for convenient future reference.

Louisiana Motor Coach didn’t stop at optimizing safety and communications, however. Staying true to their brand promise to offer state-of- the-art passenger conveniences and entertainment, they wanted to push the envelope further. With EyeRide’s R&D team working closely together with company management, Fox Movies was invited to collaborate on a revolutionizing onboard media-streaming service, which is due to be launched shortly. This adds to the already existing WiFi capability and onboard diagnostics connectivity to further strengthen Louisiana Motor Coach’s position as leader in their market.

The implementation

EyeRide’s certified installers and instructors had all hardware fitted and staff fully trained within X weeks. With passengers already surfing the Internet freely through the onboard WiFi, the Fox Movies entertainment service is due to set another industry benchmark soon.

The verdict

Mary Sanders, President and Owner at Louisiana Motor Coach: "You know, it might seem that taking people from A to B isn't rocket science, but making sure that they are picked up and dropped off on time and can make the most of the trip kind of is. Weddings, major sporting events and sightseeing tours are just some examples where having access to the latest technology often is the deciding factor. No matter whether it's due to traffic jams, passenger mishaps or anything else that can happen on the road (and I could tell you a few good stories on that), you can't afford to be the party that stalled the walk down the aisle or made people miss the kick-off. And with EyeRide, we're truly equipped to stay as far ahead of the game as you possibly can. In fact, I can check the position and live audio and video feeds of every single vehicle in the fleet right here on my smartphone, and should I need to tell a particular driver anything, I just push a button. With second-by-second GPS updates, we know exactly where everyone is at any given moment, so whenever a client asks for a status update, we can give them a straight answer. Details like that make for absolutely invaluable reassurance – both for our management and drivers as well as our clients and their guests."

SP Plus

The client

With over 23,000 employees, SP+ is North America's foremost provider of parking management services. The company operates thousands of facilities in hundreds of cities across the United States and Canada. A total of more than two million parking spaces are supervised and remotely controlled from the state-of-the-art SP+ Command Center, headquartered in Austin, Texas. Drawing on over 36 years' experience in the hospitality industry, this is a company well placed to identify strengths and weaknesses in operational systems.

The challenge

Whereas the highly trained specialists at the Command Center were used to employing the latest audio and video technology to supervise and remotely operate client parking facilities, they did not enjoy the same degree of control in the company's own mobile operations. Insufficient supervision opened for staff theft from parking meters, and incorrect reporting was rife. On particularly hot days, some drivers wouldn't get out of their vehicles to check the meters; routes were occasionally marked as cleared when they in fact hadn't been covered at all; and there was a problem with drivers not answering their phones as they should.

SP+ needed to find a mobile solution on a par with the advanced stationary systems they employed to control client parking facilities. To maintain quality control and security across all services, this would have to include live audio and video in addition to GPS capabilities, two-way communication and on-board WiFi.

The solution

Comparing new mobile solutions against the tried-and-tested stationary technology they were used to, SP+ Command Center specialists spent a long time rejecting systems until they found EyeRide. The team tried EyeRide on only two vehicles before they had seen enough; the data feed and quality of this system not only matched but in many regards surpassed their existing stationary solutions.

SP+ selected the EyeRide 400 with a four-camera setup: the dual-view DC200, multi-purpose SV88 and wide-angle, reverse-view RV218. This meant that drivers could now be supervised in every aspect of their duties. SV88 covers meter collections curbside. DC200 shows traffic ahead as well as views of both driver and any passenger. RV218 controls rear access to the vehicles and boosts safety on reversing. Instant two-way communication ensures that drivers always are accessible. Night-vision IR optics, live streaming and archiving of high-resolution videos, WiFi and a host of additional benefits complete the picture, and it's all built around tamper- and waterproof, military-grade hardware.

The Implementation

EyeRide was installed across a fleet of X vehicles within X weeks. With drivers and Command Center specialists trained as part of the process, the solution was operational from day one. Theft went down to zero and the rate of collection increased dramatically; SP+ enjoyed an immediate saving of X per vehicle.

The verdict

Keith B. Evans, Executive Vice President, Operations Support and Technology, describes EyeRide in no uncertain terms: "At SP+, we pride ourselves on our market-based expertise, so the fact that we apparently didn't know some of our own drivers as well as we thought was quite frustrating. Especially considering that we are at the technological forefront of remote supervision and control at our many thousands of client facilities. So, we wanted something that could match that capability in the mobile operations, but, to be honest, we weren't sure the technology existed just yet. Luckily, EyeRide turned out to be everything we wanted – and more. The flow-on benefits of features such as second-by-second GPS updates have enabled us to streamline operations in ways we hadn't even thought of before. With 'Innovation in Operation' being one of the main tenets at SP+, EyeRide really is right up our alley."

City Furniture

The client

Headquartered in Tamarac, Florida, and with 15 retail outlets throughout the state, City Furniture operate a fleet of over 100 vehicles making hundreds of thousands of deliveries every year. Shipped goods include everything from leather sofas and china cabinets to nightstands and mirrors, putting very high demands on driver behavior as well as on packing, unpacking and final delivery to the company's discerning customers.

The challenge

In spite of repeatedly being reminded of the strict company policy, many drivers did not wear their seatbelts, and there was growing concern about the safety issue of mobile use whilst driving. The incidence of damaged cargo and the number of ensuing warranty claims were also relatively high, compromising customer satisfaction and incurring a range of associated costs.

City Furniture needed a system to optimize driver behavior as well as ensure careful packing, unpacking and delivery, improving customer satisfaction whilst providing admissible evidence to deter thefts, refute legal claims and lower insurance costs.

The solution

Having reviewed a number of different solutions, City Furniture chose the EyeRide 800 system with a six-camera setup. This not only features a 360° view around each vehicle, but also views of the driver, passenger and trailer interiors. With added benefits such as infrared night vision; live streaming and archiving of high-resolution video; two-way audio; G-force sensors and integrated GPS reporting, the system provides control center operators with unprecedented ability to immediately correct driver behavior and relay gathered fleet data to management for global policy and strategic business decisions. Since the system is built around tamper- and waterproof, military-grade hardware that produces admissible evidence around the clock, it also boosts security right across the board.

The implementation

EyeRide's team of certified installers and instructors fitted the equipment and trained the entire fleet workforce within two months, resulting in extremely rapid return on investment. Productivity went up and safety issues down; City Furniture estimated savings of \$X within X.

The verdict

Says Mr Jon Greenberg, Director of Operations at City Furniture: "EyeRide give us insights into what actually happens in the field that you won't get even when riding along with a driver. A major advantage is that, since you're like a fly on the wall, you are able to micromanage without disrupting the day-to-day operations. Drivers know that you can see and hear everything, but they're not bothered by your presence and they obviously accept being reprimanded when they're aware that everything is caught on tape. Giving someone directions is as easy as pushing a button. And then there's the holistic view that you get when every vehicle in the fleet feeds this wealth of data to you in real-time; it provides you with a depth of understanding that is simply unbeatable. Being closely familiar with the driver's reality enables you to make decisions that not only sound good in the boardroom but actually work in practice, too."

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